



## **SERVICE TECHNICIAN**

**Job Description:** G&Z is looking to hire an experienced service technician to inspect, service, and maintain its concrete slipform paving equipment on a full-time employment basis. You will be based out of your hometown and travel for G&Z within the US to serve the G&Z equipment in nearby states. As a service technician, you will be responsible to inspect and diagnose the equipment, conduct repairs, and provide routine maintenance, consult the customer's paving crew, as well as commission new equipment for a customer.

To ensure success as a service technician, you should have proven experience working with heavy machinery, be physically fit, and be able to troubleshoot issues on the job site. At the beginning of the hire, you will be thoroughly trained by the G&Z service team, shadow your teammates at the job sites, get accustomed to the customers, and get to know the G&Z service policy and standards.

### **Responsibilities:**

- Driving to the customers' job site in your assigned territory as needed.
- Inspecting the G&Z equipment for proper performance.
- Diagnosing faults / errors using G&Z diagnostic tools.
- Commissioning new equipment.
- Assist the customer with the preventive / maintenance preparation work.
- Assist inside sales team with parts & service-related promo campaigns
- Support your teammates in other territories if required.

### **Requirements:**

- 3-5 years of work experience as a heavy-duty construction equipment mechanic or service technician.
- Understanding hydraulics, electrical & troubleshooting techniques, knowledge of diesel engines.
- Ability to work and travel after-hours if required.
- Ability to travel overseas if required.
- Coachable, eager to learn, good work ethics, customer oriented, hard worker.
- Good communication skills with the team and customers.